



Portable | Floormaker

Privacy Policy

Knoxford Ltd t/a Portable Floormaker is committed to ensuring that your privacy is protected. This policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy.

1. The information we collect and how we use it

When you place an order, request a catalogue, or provide feedback using our web site we need to know your name and other information such as your postal address, e-mail address, telephone number and your credit card number and expiry date or bank account details etc. We gather this information to allow us to process your request. The relevant information is then used by us, our agents and sub-contractors to provide you with the service you have requested and to communicate with you on any matter relating to the provision of the service in general. We may also use aggregate information and statistics for the purposes of monitoring web site usage in order to help us develop the web site and our service and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual. We may also wish to provide you with information about special features of our web site or any special service or products which we think may be of interest to you. We may provide this information by post or email. If you would rather not receive this information please send an e-mail to enquiries@portablefloormaker.co.uk stating your preferences.

2. Our use of Cookies and other information gathering technologies

Cookies are small text files placed on your computer by web sites. A cookie contains identifying information. The cookie is used to make the link between you and the information you have provided to the web site. You may not be able to access certain areas of our website if your browser is set to disallow the creation of cookies. The creation of a cookie on your computer does not give the web site any access to other information such as your e-mail address.

3. How we protect your information

The Internet is not a secure medium. However we have put in place various security procedures as set out in this policy. We have installed a mechanism that uses digital server identities so that you can be sure that the website you access is ours. This is done using one of the internet Trusted Certification Authorities. When you access the secure pages of our site your browser will be provided with an electronic certificate confirming that you have accessed our site and all communications will be encrypted. When you create an online order, request or feedback that is then passed on to the relevant destination using the same level of encryption, this includes credit card verification. Firewalls are used to block unauthorised traffic to the servers and the actual servers are located in a secure location which can only be accessed by authorised personnel.

4. Updating your details

If any of the information that you have provided to Knoxford Ltd t/a Portable Floormaker changes, for example if you change your e-mail address, name and/or address, please let us know the correct details by sending an e-mail to enquiries@portablefloormaker.co.uk.

5. Your consent

By submitting your information you consent to the use of that information as set out in this Policy. If we change our Privacy Policy we will post the changes on this page, and may place notices on other pages of the web site, so that you may be aware of the information we collect and how we use it at all times. Continued use of the service will signify that you agree to any such changes..

6. How to contact Knoxford Ltd t/a/ Portable Floormaker

We welcome your views about our website and our Privacy Policy. If you would like to contact us with any queries or comments please send an e-mail to enquiries@portablefloormaker.co.uk

Disclaimer - use of this website:

Accuracy of information

The Company uses its best endeavours to ensure that the information contained on its website and publications is accurate and not misleading and cannot be held responsible for any errors or mistakes arising from this information. Accordingly The Company reserves the right, without obligation, to amend or delete product information without notice.

Customer use

The information provided on this website is intended to be used only by The Customer. The Company does not authorise the use of such information for any purpose other than The Customer's use as immediate consumer, and prohibits to the maximum extent allowable the resale, redistribution, and use of this information for personal or commercial purposes.

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